## How to Access the Clinic Patient Portal

- To access the portal, go to the HNJH website at www.hnjh.org and under "Patients & Visitors" click "Clinic Patient Portal" or visit bit.ly/HNJHclinicportal.
- 2. Below is what the portal login page will look like. If this is your first time logging in and you do not know your username and passcode, click the using mobile phone area and it will take you to a page to enter your first name, last name, and date of birth. You can also enter your children's information to access their account. The portal will send a verification code to a number on file to confirm access. The last 4 digits of the phone number will be displayed. If it looks correct, click "Send Code."



LOGIN TO YOUR ACCOUNT We will send verification code to confirm access to this number Randard text messaging rates apply Cambiar a Espaiol If you do not know your Welcome to Helen Newberry Joy Hospital - Community Clinics username and passcode HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the Access your health records through the healow mobile and Password If you do know your username and **Healow Phone** passcode App Store Goo App Find us using our unique practice code on the healow app

- You will receive a text message with a verification code. Enter the verification code and you should be logged in to the system.
- 4. For tech savvy people, you can down-load the Healow app from your app store and use practice code EIEIAD to get started.

If you have tried the above and are having issues logging in, please call the Gibson Family Health Clinic at 293.9233.